

## **For Prescription Drug, Dental, Extended Health and Vision Claims**

### A GUIDE TO CREATING YOUR ONLINE PROFILE

#### 1. **Visit [www.wespeakstudent.com](http://www.wespeakstudent.com)**

Select your school, and click on the “eProfile” tile.

#### 2. **Click “Register Now”.**

You must have an active insurance status and valid e-mail address to register.

- **Your Group Number is: 514561**
- **Your Certificate Number is: Z0 \_ \_ \_ \_ \_**  
(the last 8 digits of your student number)

Example: If your student ID is n12345678, your certificate number is Z012345678.

#### **Guelph-Humber:**

- **Your Group Number is: 514561**
- **Your Certificate Number is: Z00 \_ \_ \_ \_ \_**  
(the last 7 digits of your student number)

Example: If your student ID is 1234567, your certificate number is Z001234567.

Direct deposit is optional. You can sign up any time under “My Account”

#### 3. **You will receive an email confirmation from “eProfile System” containing your login information.**

Make sure to log into your account within 15 days, otherwise your registration information will expire.

#### **INTERNATIONAL STUDENTS: DO NOT USE YOUR ONLINE PROFILE FOR THE BELOW**



- Hospital & physician visits
- Emergency room visits
- Walk-in clinic
- Blood tests
- X-rays & ultrasounds
- Diagnostic imaging

### **These claims must be submitted by EMAIL OR MAIL ONLY.**

You can download your claim forms at [www.wespeakstudent.com](http://www.wespeakstudent.com).

Select your school, click on the International Student Tile, click on Student Card, Booklets and Forms.

Please be sure to attach or include all original receipts/invoices when emailing or mailing in the completed claim form.

#### **IF YOU HAVE ANY QUESTIONS CONTACT WESPEAKSTUDENT:**

Toll Free Help Line: 1-800-315-1108

Email: [help@aclstudentbenefits.com](mailto:help@aclstudentbenefits.com)

Online Chat: [www.wespeakstudent.com](http://www.wespeakstudent.com)